

GFI Product comparison
GFI Archiver™
vs.
Reddoxx E-mail Archiving

GFI Archiver

With GFI Archiver, all company emails, calendar entries and files are automatically stored in a central, secure environment that can be accessed quickly and searched easily. Businesses gain peace of mind knowing their vital company information is stored in a safe and manageable place. Furthermore, with Maillnsights® reports you can identify and resolve potential business issues such as security breaches, legal risks and productivity issues by extracting key data from your archive.

GFI Archiver works seamlessly with your email setup

GFI Archiver works in parallel with Microsoft® Exchange, Office 365™, Google Apps™ and other email servers to copy all emails that are sent and received in a separate server. This enables you to create space on your email server to increase performance. Storage costs are significantly reduced through single-instance storage (SIS), which stores just one copy of an email sent to multiple recipients and compresses attachments.

Archiving, not just for email

The File Archiving Assistant (FAA) enables users to do the following without interrupting the workflow: share files and folders; automatically synchronize files between machines; automatically store files in a central archive; and retain a complete file history. FAA enables you to have your own company's shared storage space without relying on third-party online storage. As a result, your files will not leave your company. Visit www.gfi.com/mailarchiver/filearchiver for more details about the FAA functionality.

Help with legal compliance and e-discovery

By setting storage time frames in GFI Archiver, you will be able to provide audit trail functionality for all the company emails and files. This will enable you to meet regulatory compliance requirements such as the Sarbanes-Oxley Act (SOX), the Freedom of Information Act (FOIA), and more. Under these acts, public companies must prove that their internal controls and audit trails are sound, and that their processes are capable of producing certifiably correct data.

Users can access their history anytime

GFI Archiver's integration with Outlook® means users can have seamless real-time access to the central store alongside their current emails – whether they're in or out of the office. Archived items can also be retrieved via the web interface or via any IMAP connected device.

Identify business issues from data in your email archive

GFI Archiver's Maillnsights reporting module can help you extract key data from your email archive. The pre-configured reports within the dashboard enable you to:

- Understand employee sentiment and performance based on email content
- Discover who is using the shared storage for inappropriate files
- Learn who is using inappropriate language in emails and emailing job search companies and recruiters
- Determine who is leaking information to your competitors

Reddoxx

Reddoxx offers a good standard archiving solution that keeps a copy of emails in a central archive. There are two versions of Reddoxx: basic and premium. The former is for basic archiving whereas the latter caters for compliance. Both Reddoxx and GFI Archiver support the same number of platforms, although some different functionality is available between the two products.

The following features describe where the GFI Archiver solution goes above and beyond that of the Reddoxx solution:

	Reddoxx Email Archiving	GFI Archiver
Self-supporting archive	Archive, search index and access rights are in the archive container.	GFI Archiver stores data in Microsoft SQL Server (or Express) database. Each archive store consists of the database, binary data (can be stored within the database) and index. Multiple databases can be used with no size limitations on the data stored. All stored data is encrypted. Moreover, GFI Archiver supports single-instance storage and keeps only a single copy of an email and its attachments. GFI Archiver uses compression for both emails and attachments.
File archiving	Reddoxx does not support file archiving.	GFI Archiver supports archiving of any files or documents. Archived files are indexed using the powerful GFI Archiver indexing engine and the file/document contents can be searched like a normal email.

	Reddox Email Archiving	GFI Archiver
Business insight reports	No business intelligence features.	<p>The MailInsights reporting module helps business owners better understand their organization and its behavior by leveraging the rich data in email through a set of reports which:</p> <ul style="list-style-type: none"> • Help improve productivity by showing what the workforce is using business email for and taking action when issues are identified • Measure, report and help you improve support and sales email response times • Allow you to monitor email attachments to prevent sensitive or confidential data leakage • Give you the ability to perform before-and-after analysis to see how restructuring affects company communications • Allow the administrator to produce visually attractive reports that contain business critical information.
Manual archiving	Reddoxx does not support manual archiving.	GFI Archiver supports the archiving of emails and documents using the GFI Archiver Outlook Addon. Users can use this feature to manually archive any important files or documents, in addition to emails that may already be archived automatically.

	Reddoxx Email Archiving	GFI Archiver
Compliance	Reddoxx only caters for compliance through its premium licensing edition which comes at an additional cost.	<ul style="list-style-type: none"> GFI Archiver is a compliance solution and also supports the Auditor role. Archive stores can be set to read only to avoid tampering of data. Audit trails can also be accessed via reports to identify access to the data.
PST import	Reddoxx archives PST files and also keeps the folder structure.	GFI Archiver automates PST import. GFI Archiver comes with a PST import utility that carries out a network-wide discovery of PST files and imports the PST files discovered. The PST import utility can be configured to import PST files from a named folder on desktop machines or else can be set to discover all PST files on each machine on the network. Email ownership is automatically deduced for emails imported from PSTs.
Search and indexing	Reddoxx enables you to search and perform eDiscovery searches.	GFI Archiver comes with its own built-in filters so it requires no additional installed software to index documents such as Microsoft Office documents, PDFs and more file types. more information on: Skynet link .

	Reddoxx Email Archiving	GFI Archiver
Retention & Email Removal	Reddoxx offers retention and removing of emails from Exchange.	GFI Archiver offers the possibility of removing emails from Exchange and from its internal storage when the required retention time has elapsed. This is possible using the Archive Assistant. Retention rules on the other hand can easily be used to match emails in the archive and delete them after a number of days or years.
IMAP Access	Reddoxx offer IMAP access.	GFI Archiver supports IMAP access on various devices and programs, including Apple® OS software like Microsoft Outlook for Mac® and Apple Mail.
Archive Assistant	Reddoxx does not offer any Outlook Addons with similar functionality to the Archive Assistant.	GFI Archiver can archive automatically directly from Microsoft Outlook without hitting the Microsoft Exchange server (or other email server) twice for each email. There is no need for the administrator to manage the user's passwords and the only requirement is to install the Archive Assistant automatically using GPO.
Offline Access	Reddoxx offers offline access.	GFI Archiver offers offline access so that users on the go can access the archive as they would when in the office. This is via our Outlook Connector, which gives transparent access to the archive.

	Reddox Email Archiving	GFI Archiver
Calendar & meeting requests	No support for archiving of calendar items.	GFI Archiver supports the archiving of calendar items and meeting requests. From within the archive users can browse their historical calendar items and view their calendar as it was in the past. It is also possible to search and retrieve calendar items by searching for any part of the calendar item, including any attachments.
Fax archiving	Reddoxx does not offer fax archiving	GFI Archiver integrates with GFI FaxMaker to archive faxes. Users can easily identify, search and retrieve faxes from the archive when sent by GFI FaxMaker.
Email Delete	Reddoxx supports email deletion.	GFI Archiver supports email deletion using three different methods: <ul style="list-style-type: none"> 1. Via the web console 1. Via IMAP (e.g. when accessing GFI Archiver via Thunderbird using IMAP4) 1. Via the GFI Archiver Outlook Connector
File history retention	Reddoxx does not have File History Retention.	With GFI Archiver, administrators now have easy control over the storage of different versions of archived files. This enables management on the on-growing file history which can eat up server disk space.

GFI Archiver provides robust backend storage

What kind of backend storage is supported by GFI Archiver?

Besides Microsoft SQL and SQL Express, GFI Archiver can also be integrated with Firebird. Firebird is an in-built, default database for GFI Archiver and does not incur any additional cost. Moreover, it is a cheaper alternative to a MS SQL database and is best suited for small businesses where email traffic is low.

In addition, GFI Archiver supports all UNG-based storage managers, such as QStar and IBM Tivoli.

GFI Archiver offers uninterrupted archiving during backup

Does the backup activity affect my archiving process?

GFI Archiver supports a unique feature, 'Microsoft Volume Shadow Copy Service' (MS VSS) for the online backup of archives. This feature enables GFI Archiver to backup archives without disturbing the normal archiving activity.

GFI Archiver dynamically updates search results

Can my archiving solution dynamically update search results?

GFI Archiver allows a user to save search results as a Search Folder in the form of a search query. Search Folders only store the search query, allowing the user to delete or modify a Search Folder without affecting archived emails. When a particular search folder is accessed, the search query is executed, including all new emails that meet the conditions of the search query.

GFI Archiver provides an easy way to export emails from search results

Can I export emails from a search result?

In GFI Archiver, emails can be exported from search results to a folder on a disk or to a specific email address.

Exporting to an email address can be done in two ways, either as an attachment or as an original email.

GFI Archiver does not allow any tampering with archived emails

Does my archiving solution save emails in their original form for audit purposes?

GFI Archiver archives an email along with its attachment in its original form and does not allow users or administrators to make changes. Deletion and retention is possible but such features are disabled by default and can only be enabled by an Administrator who has the required role.

GFI Archiver provides User Interaction and Database Activity Auditing

What mechanisms are available for auditing purposes?

GFI Archiver provides two types of auditing features: User Interaction Auditing and Database Activity Auditing.

User Interaction Auditing records all user activities in the form of a report, i.e., User Audit Trail. It records all activities of users when they browse or search through email archives using the web interface.

Database Activity Auditing tracks all the changes made to the database, such as configuration management, access control and retention policies. The administrator can prepare a report of the changes made on the database, i.e. who made the change and who will be affected.

These reports serve as a useful resource during audits, system performance monitoring and in certain cases for regulatory compliance.

GFI Archiver ensures legal compliance

Does my archiving solution help ensure legal compliance?

GFI Archiver does not allow users to modify archived mails. This helps to ensure legal compliance by maintaining the original content of the mail.

GFI Archiver also helps organizations meet regulatory compliance with, for example, the Sarbanes-Oxley Act 2002, E-Comm Act 2000, BS7799-2:2002, the Enterprise Act 2002, Decreto del Presidente del Consiglio dei Ministri (8 February 1999).

GFI Archiver also includes unique reporting tool, Maillnsights.

Maillnsights reports are an integral part of the standard GFI Archiver archiving management solution. This unique feature gives administrators and senior managers the ability to produce detailed reports on what email is being used for in their organization. Maillnsights reports can help you identify potential security breaches, legal risks and productivity issues by extracting key data from your email archive.

GFI Archiver does not require additional training

Do I need additional training to use this product?

No additional end-user training or administration is required for using and maintaining GFI Archiver. It is very user friendly yet technically robust product.



For a full list of GFI offices/contact details worldwide,
please visit: www.gfi.com/contact-us

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