GFI Archiver™

GFI Product comparison

GFI Archiver™
vs.
MailStore

GFI Archiver™

GFI Archiver

With GFI Archiver, all company emails, calendar entries and files are automatically stored in a central, secure environment that can be accessed quickly and searched easily. Businesses gain peace of mind knowing their vital company information is stored in a safe and manageable place. Furthermore, with MailInsights® reports you can identify and resolve potential business issues such as security breaches, legal risks and productivity issues by extracting key data from your archive.

GFI Archiver works seamlessly with your email setup

GFI Archiver works in parallel with Microsoft® Exchange, Office 365™, Google Apps™ and other email servers to copy all emails that are sent and received in a separate server. This enables you to create space on your email server to increase performance. Storage costs are significantly reduced through single-instance storage (SIS), which stores just one copy of an email sent to multiple recipients and compresses attachments.

Archiving, not just for email

The File Archiving Assistant (FAA) enables users to do the following without interrupting the workflow: share files and folders; automatically synchronize files between machines; automatically store files in a central archive; and retain a complete file history. FAA enables you to have your own company's shared storage space without relying on third-party online storage. As a result, your files will not leave your company. Visit www.gfi.com/mailarchiver/filearchiver for more details about the FAA functionality.

Help with legal compliance and e-discovery

By setting storage time frames in GFI Archiver, you will be able to provide audit trail functionality for all the company emails and files. This will enable you to meet regulatory compliance requirements such as the Sarbanes-Oxley Act (SOX), the Freedom of Information Act (FOIA), and more. Under these acts, public companies must prove that their internal controls and audit trails are sound, and that their processes are capable of producing certifiably correct data.

Users can access their history anytime

GFI Archiver's integration with Outlook® means users can have seamless real-time access to the central store alongside their current emails – whether they're in or out of the office. Archived items can also be retrieved via the web interface of via any IMAP connected device.

Identify business issues from data in your email archive

GFI Archiver's MailInsights reporting module can help you extract key data from your email archive. The pre-configured reports within the dashboard enable you to:

- Understand employee sentiment and performance based on email content
- Discover who is using the shared storage for inappropriate files
- Learn who is using inappropriate language in emails and emailing job search companies and recruiters
- Determine who is leaking information to your competitors

	MailStore	GFI Archiver
Storage	MailStore supports single-instance storage and has automatic database management.	GFI Archiver supports single-instance storage and keeps only a single copy of an email and its attachments. GFI Archiver uses compression for both emails and attachments. The compression feature is smart; it will only compress an email if it detects that the compressed version is smaller than the uncompressed version. By making more efficient use of storage, you get lower costs, faster backup and faster mail server performance.
File archiving	MailStore does not support file archiving.	GFI Archiver supports archiving of any files or documents. Archived files are indexed using the powerful GFI Archiver indexing engine and the file/document contents can be searched like a normal email.

	MailStore	GFI Archiver
Business insight reports	No business intelligence features.	The MailInsights reporting module helps business owners better understand their organization and its behavior by leveraging the rich data in email through a set of reports which: • Help improve productivity by showing what the workforce is using business email for and taking action when issues are identified • Measure, report and help you improve support and sales email response times • Allow you to monitor email attachments to prevent sensitive or confidential data leakage • Give you the ability to perform before-and-after analysis to see how restructuring affects company communications • Allow the administrator to produce visually attractive reports that contain business critical information.
Manual archiving	MailStore does not support manual archiving.	GFI Archiver supports the archiving of emails and documents using the GFI Archiver Outlook Addon. Users can use this feature to manually archive any important files or documents, in addition to emails that may already be archived automatically.

	MailStore	GFI Archiver
Web UI	MailStore offers a web-based UI for normal users but not for administrators. It does not use Microsoft IIS resulting in additional resources and can conflict with your existing infrastructure.	GFI Archiver has a full blown web UI which can be configured to display according to user preferences. Administrators are able to access the configuration section, while a full access user will be able to access the MailInsights report pages.
PST import	With MailStore, PST import requires manual intervention by the administrator to collect all the PSTs of the organization onto a central location.	GFI Archiver automates PST import. GFI Archiver comes with a PST import utility that carries out a network-wide discovery of PST files and imports the PST files discovered. The PST import utility can be configured to import PST files from a named folder on desktop machines or else can be set to discover all PST files on each machine on the network. Email ownership is automatically deduced for emails imported from PSTs.
Search and indexing	MailStore requires filters to index different filetypes. For example to index Microsoft Office™ documents it requires Microsoft Office to be installed on the server.	GFI Archiver comes with its own built-in filters so it requires no additional installed software to index documents such as Microsoft Office documents, PDFs and more file types. more information on: Skynet link
Outlook integration	MailStore supports a primitive form of Outlook integration and end-user training is required.	Full Outlook integration supported via the GFI Archiver Outlook Connector. Little-to-no end-user training. Archived emails appear exactly like normal email to end-users.

	MailStore	GFI Archiver
Exchange automation	MailStore requires you to run specific exchange commands on the Exchange powershell comandlet.	GFI Archiver supports Exchange automation and can configure your Exchange server to set up journaling and folder synchronization automatically.
IMAP Access	MailStore supports IMAP Access.	GFI Archiver supports IMAP access on various devices and programs, including Apple® OS software like Microsoft Outlook for Mac® and Apple Mail.
Archive Assistant	MailStore does not support automatic archiving from Microsoft Outlook. The administrator needs to archive individual mailboxes manually by entering the credentials of each and every mailbox into the MailStore server.	GFI Archiver can archive automatically directly from Microsoft Outlook without hitting the Microsoft Exchange server (or other email server) twice for each email. There is no need for the administrator to manage the user's passwords and the only requirement is to install the Archive Assistant automatically using GPO.
Role Based Access	MailStore only supports limited role based access.	GFI Archiver supports role based access fully, enabling administrators to give certain features to different sets of users, based on the organization's requirements. For example, some users can be granted the to delete from the archive, while others would not be able to. Or users can be given the right to generate MailInsights reports, while others would not have this kind of access.

	MailStore	GFI Archiver
Calendar & meeting requests	No support for archiving of calendar items.	GFI Archiver supports the archiving of calendar items and meeting requests. From within the archive users can browse their historical calendar items and view their calendar as it was in the past. It is also possible to search and retrieve calendar items by searching for any part of the calendar item, including any attachments.
Fax archiving	MailStore does not offer fax archiving.	GFI Archiver integrates with GFI FaxMaker to archive faxes. Users can easily identify, search and retrieve faxes from the archive when sent by GFI FaxMaker.
Timezone support	No timezone support.	GFI Archiver supports having users in different timezones. Users in different timezones can view email date and time in their respective timezone.
File history retention	MailStore does not have File History Retention.	With GFI Archiver, administrators now have easy control over the storage of different versions of archived files. This enables management on the on-growing file history which can eat up server disk space.

GFI Archiver provides robust backend storage

What kind of backend storage is supported by GFI Archiver?

Besides Microsoft SQL and SQL Express, GFI Archiver can also be integrated with Firebird. Firebird is an in-built, default database for GFI Archiver and does not incur any additional cost. Moreover, it is a cheaper alternative to a MS SQL database and is best suited for small businesses where email traffic is low.

In addition, GFI Archiver supports all UNC-based storage managers, such as QStar and IBM Tivoli.

GFI Archiver offers uninterrupted archiving during backup

Does the backup activity affect my archiving process?

GFI Archiver supports a unique feature, 'Microsoft Volume Shadow Copy Service' (MS VSS) for the online backup of archives. This feature enables GFI Archiver to backup archives without disturbing the normal archiving activity.

GFI Archiver dynamically updates search results

Can my archiving solution dynamically update search results?

GFI Archiver allows a user to save search results as a Search Folder in the form of a search query. Search Folders only store the search query, allowing the user to delete or modify a Search Folder without affecting archived emails. When a particular search folder is accessed, the search query is executed, including all new emails that meet the conditions of the search query.

GFI Archiver provides an easy way to export emails from search results

Can I export emails from a search result?

In GFI Archiver, emails can be exported from search results to a folder on a disk or to a specific email address.

Exporting to an email address can be done in two ways, either as an attachment or as an original email.

GFI Archiver does not allow any tampering with archived emails

Does my archiving solution save emails in their original form for audit purposes?

GFI Archiver archives an email along with its attachment in its original form and does not allow users or administrators to make changes. Deletion and retention is possible but such features are disabled by default and can only be enabled by an Administrator who has the required role.

GFI Archiver provides User Interaction and Database Activity Auditing

What mechanisms are available for auditing purposes?

GFI Archiver provides two types of auditing features: User Interaction Auditing and Database Activity Auditing.

User Interaction Auditing records all user activities in the form of a report, i.e., User Audit Trail. It records all activities of users when they browse or search through email archives using the web interface.

Database Activity Auditing tracks all the changes made to the database, such as configuration management, access control and retention policies. The administrator can prepare a report of the changes made on the database, i.e. who made the change and who will be affected.

These reports serve as a useful resource during audits, system performance monitoring and in certain cases for regulatory compliance.

GFI Archiver ensures legal compliance

Does my archiving solution help ensure legal compliance?

GFI Archiver does not allow users to modify archived mails. This helps to ensure legal compliance by maintaining the original content of the mail.

GFI Archiver also helps organizations meet regulatory compliance with, for example, the Sarbanes-Oxley Act 2002, E-Comm Act 2000, BS7799-2:2002, the Enterprise Act 2002, Decreto del Presidente del ConsigliodeiMinistri (8 February 1999).

GFI Archiver also includes unique reporting tool, MailInsights.

MailInsights reports are an integral part of the standard GFI Archiver archiving management solution. This unique feature gives administrators and senior managers the ability to produce detailed reports on what email is being used for in their organization. MailInsights reports can help you identify potential security breaches, legal risks and productivity issues by extracting key data from your email archive.

GFI Archiver does not require additional training

Do I need additional training to use this product?

No additional end-user training or administration is required for using and maintaining GFI Archiver. It is very user friendly yet technically robust product.

GFI ®

For a full list of GFI offices/contact details worldwide,

please visit: **www.gfi.com/contact-us**